

HOBIOBI.FI WEBSITE TERMS OF USE

1. GENERAL

These Terms of Use apply to City of Vantaa's HobiHobi.fi website (later referred to as "Service"). The objective of the Service is to offer users the chance to find a suitable exercise activity. The Service is owned and offered by the City of Vantaa, Asematie 7, FI-01300 Vantaa, Business ID: 0124610-9. These Terms of Use create an agreement between the user of the Service and the City of Vantaa. The Terms of Use define the rights and obligations of the user and the City of Vantaa's Service.

The use of the Service is an indication of the fact that the user accepts the valid Terms of Use and commits to obey them as well as other terms and instructions that may otherwise be given in the Service. The City of Vantaa may change these terms at any time according to its discretion. Changes to the Terms of Use enter into force once they have been announced in the Service. The user is deemed to have accepted the modified Terms of Use if they continue to use the Service after the change announcement. If a user does not approve the terms, they cannot continue using the Service.

2. SERVICE

2.1 Use

The use of the Service is voluntary and can be terminated at any time. The use of the Service is free of charge at the moment. However, the user is responsible for e.g. the devices and data connections that are required to use the Service at their own expense. The City of Vantaa may change the technical requirements of the use of the Service at any time. This may possibly require changes in the user's equipment, software or data connections as well if the user wants to keep using the Service.

The City of Vantaa grants users a limited, reversible, non-exclusive and personal right as referred to in these Terms of Use to use the Service according to these Terms of Use. Users have the right to use the Service only for the user's own, non-commercial use. Users cannot edit or copy the service or its contents or a part of it. Users do not have the right to share, distribute, transmit, show publicly or in other ways make known to the public the Service or its part as it is or in altered form without an explicit permission from the City of Vantaa.

2.2 Third-party services

The Service includes links to websites owned or maintained by third parties (e.g. Facebook, Suomisport.fi). As a user proceeds to these websites, they must read and accept possible terms of use on these websites before starting to use them. The City of Vantaa is not responsible for the operation, contents or other features of websites produced by third parties. The responsible party is the party offering the service or a party marketing and advertising it. The City of Vantaa is not liable for the functioning of third-party applications and additional features the user has installed or for any disturbances or errors they might cause or any other damage they are related to or that they cause.

2.3 Intellectual Property Rights

All intellectual property rights of the Service belong to the City of Vantaa and the administrator of a third-party website possibly related to its use. The contents of the Service are mainly protected by copyright, trademark and database rights as well as other intellectual property rights. Unlawful use or copying of material that is protected by copyrights is forbidden. The City of Vantaa does not grant the user any direct

or indirect rights to any intellectual property rights. Announcements published in the Service can be used for journalistic purposes provided that the source of information is mentioned when using it.

A link to the City's website may be placed on a non-commercial website provided that stipulations concerning copyrights are obeyed in the linking.

3. CITY OF VANTAA'S LIABILITY

The Service is offered to the user "as is". The City of Vantaa reserves the right to alter or change the Service as well as to partially or fully terminate or close the Service at any time without a separate announcement to the user. The City of Vantaa is not liable for the correctness, reliability, errors, flaws, inaccuracies or other defects of the information or content transmitted in the Service. The City of Vantaa does not guarantee that the Service is available uninterrupted, in real-time or error-free.

For now, the Service is available in Finnish, English and Swedish. The Service, its functioning or some features may depend on the compatibility of the devices used, network connections and content formats that the user is responsible for. The user must acknowledge the terms of use set by network operators, device manufactures and other third parties that may be a prerequisite for the use of the Service. The City of Vantaa does not offer maintenance or support services for the Service.

The City of Vantaa is not liable for any implicit, explicit, direct or indirect damages or special damages or damages based on indemnity liability, including damages caused by losing business, a contract, proceeds or data or the interruption of business operations that are the consequence of using the Service or the inability to use the Service or these Terms of Use, regardless of whether the damages are based on an agreement, infringement, negligence or other cause, even if the City of Vantaa was informed of the possibility of these damages in advance. In all cases, the City of Vantaa's liability is always restricted to no more than the liability referred to in imperative legal provisions.

4. DATA PROTECTION

The Service does not collect users' personal data automatically. Personal data are collected only with the user's permission if the user contacts the service administrators in the manner referred to in section 6. These data include, for example, name and contact details that are needed to process customer feedback and respond to it. The data are erased after the purpose of use ends. Further information on how the City of Vantaa processes personal data: (add link: https://www.vantaa.fi/hallinto_ja_talous/hallinto/henkilotietojen_kasittely). Further information on how personal data are processed in this Service is available in the Privacy Policy (add link to the Privacy Policy).

The Service automatically collects user data referred to in sections 4.1, 4.2 and 4.3. These data cannot be used to individualise users. These data are not collected for commercial purposes, nor does the City sell or otherwise disclose the collected data to third parties.

4.1 Cookies

The service uses cookies. Cookies are small text files that are stored in the internet browser (for example, Internet Explorer, Google Chrome) as the user uses the Service that enable the maintenance of the session. Cookies store the user's language selection so that it remains the same after the page is updated. No personal data of the user are collected or stored in technical cookies. The use of cookies is safe, and they

do not harm users' terminal devices or software. The use of the cookies can be turned off from your internet browser's settings.

4.2 Location data

The service does not collect users' location data. However, location may be used to organise search results if the user permits the service to use their location.

4.3 Web analytics

The service uses Google Analytics, which collects data on users with the help of JavaScript code. The collected data are anonymised and cannot be connected to an individual or an IP address. The web analytics data are used by the service administrators.

5. APPLICABLE LAW AND PLACE OF JURISDICTION

Finnish law, with the exception of its choice of law rules, is applied to the use of the Service and these Terms of Use. Parties aim to solve differences primarily through negotiations. If an amicable settlement is not reached, the differences shall be resolved by the District Court of Helsinki in Finland.

6. CONTACT DETAILS AND FEEDBACK

Messages regarding the use of the Service can be sent to hobihobi@vantaa.fi.

Messages sent via the City's feedback service or email are processed as any other letter sent to the authorities. Messages sent through the [feedback service](#) are directed to the department's employees responsible for feedback. It is possible to receive an electronic answer to each feedback, if desired. The aim is to reply to each feedback within seven business days.

We kindly ask you to not mention your personal identity code, bank account number or wealth-related or other sensitive, for example, health-related information in your feedback.

An electronic message is delivered from the employee responsible for feedback to the authority at the sender's own risk (section 8 of the Finnish Act on Electronic Services and Communication in the Public Sector 13/2003). If a time limit has been set for the delivery of a document, the sender shall ensure that the document arrives at the authority within the time limit (section 17 of the Finnish Administrative Procedure Act 434/2003). This is the reason you should not send statutory reminders, complaints, claims for a revised decision or patient injury matters as feedback messages.

The openness of feedback is defined in the act on the openness of government activities (Finnish Act on the Openness of Government Activities 621/1999) or in a potential special law. As you send a message, kindly remember that unless otherwise provided on document publicity or secrecy or another restriction of access to information in the law, a document delivered to an authority for the consideration of a matter or otherwise in connection with a matter within its jurisdiction or duties shall enter the public domain when the authority has received it.

The City of Vantaa has the right to use and utilise the feedback and development ideas on the use of the Service it receives to improve and develop the Service without a separate compensation for the person giving the feedback or making the suggestion.