

Digital support in Vantaa Fall 2025



Check out the actors online at: www.vantaa.fi/digituki, or ask Vantaa-info for more information, tel. 09 83911

SeniorSurf's remote guidance service for seniors tel. 044 700 7101

- Customer computer, printing, scanning, copying, and user support
- ◆ Support for e-Services in different actors' services
- Support for e-Services only in the actor's own services
- ★ Support for the customer's own digital device (e.g., tablet computer, phone)

1. **Myyrmäkitalo** (Paalutori 3)
Myyrmäki Vantaa-info ■◆
- multilingual counseling ◆
- City of Vantaa's Pilviagentit ◆★
Myyrmäki citizens' house ■
- Vantaan Järjestörinki ry, counseling in various languages ◆★
- housing advice ●
Myyrmäki library ■◆
- Enter ry, from senior to senior ◆★
2. **Tsempataan! Sahan-seura ry** ◆
(Vaskivuorentie 23)
3. **Martinlaakso library** ■◆
(Laajaniityntie 3)
- Enter ry, from senior to senior ◆★
4. **Mosaiikki library** ■◆
(Vantaankoskentie 69)
5. **Point library** ■◆ (Hagelstamintie 1)
6. **Tikkurila Vantaa-info** ■◆ (Ratatie 11)
- City of Vantaa's Pilviagentit ◆★
- housing advice ●
7. **Tsempataan! Vantaan Venäläinen Klubi ry** ◆
(Unikkotie 3 D)
8. **Ohjaamo for under-30-year-olds** ■●
(Lummetie 2)
- housing advice ●
- digital advisors ◆
9. **Tikkurila library** ■◆ (Lummetie 4)
- Enter ry, from senior to senior ◆★
10. **Vantaa Adult Education Institute** (Lummetie 5)
- digi counseling ◆★

11. **Leinikki** (Leinikkitie 22) Vantaan Järjestörinki ry, counseling in various languages ■◆★
12. **Verso** (Vernissakatu 8 C) social counseling ■
- digital counseling in health care and social welfare matters ●★
13. **Employment and Integration Services** ■●
(Vernissakatu 1)
- multilingual counseling ◆
- digital advisors ◆
14. **Tikkurila Health Centre** (Kielotie 11)
- digital counseling in health care and social welfare matters ●★
15. **Koivukylä citizens' house** ■ (Hakopolku 2)
- Vantaan Järjestörinki ry, counseling in various languages ◆
- housing advice ●
- digital advisors ◆★
16. **Koivukylä library** ■◆ (Ojalehdonkuja 1)
17. **Tsempataan! Itä-Vantaan yhteisö ry** ◆
(Rasinkatu 10)
18. **Foibekartano** (Sairaalakatu 7)
- Enter ry, from senior to senior ◆★
19. **Lumo** (Urpiaisentie 14)
- Lumo library ■◆
- Enter ry, from senior to senior ◆★
- Vantaa-info ◆
20. **Tsempataan! Hakunila international organization** ◆
(Kannuskuja 2 A)
21. **Hakunila library** ■◆ (Kimokuja 5)
22. **Länsimäki library** ■◆
(Suunnistajankuja 2)

Some of the actors are only on the spot at specific times. Services and languages offered on the reverse side!

Digi support's service hours

Vantaa-infos, libraries, Verso, Employment and Integration Services, as well as Ohjaamo will serve you during their opening hours.

Digi support's on-call service and appointment service

City of Vantaa's Pilviagentit: Myyrmäki Vantaa-info, on Tuesdays, at 12:00–15:00, and Tikkurila Vantaa-info, on Thursdays, at 12:30–15:00.

Digital Support Point at Tikkurila Health Center (social and health services) available until the end of October on odd-numbered weeks on Wednesdays at 10:00–13:00.

Verso Digital Support Point (social and health services) available until the end of October on even-numbered weeks on Wednesdays at 13:00–15:00.

Housing advice: check the consultation hours online at: vantaa.fi/asumisneuvonta, or call 09 8395 0410.

Book an appointment with Vantaa Adult Education Institute's digi counseling online at: www.ilmonet.fi, tel. 09 8392 4342.

Peer Support for Seniors by Enter ry available at the libraries of Myyrmäki, Martinlaakso, Lumo, and Tikkurila, as well as at Foibekartano. More information: tel. +358 50 307 9366, www.enterse-nior.fi/opastus/vantaa or at the guidance points.

SeniorSurf's remote guidance service: Digital assistance for seniors via phone and remote connection (e.g. Teams) Tel. +358 44 700 7101, www.etäopastus.fi

Digital advisors available at Koivukylä citizens' house on Mondays at 10:00–12:00 and Thursdays at 9:00–12:00.

Opening hours of counseling in various languages

Service is usually provided in Finnish, Swedish, and English. Interpretation service over the phone is available at Vantaa-info.

Counseling in various languages is provided by Vantaa's multilingual counseling, Tsempataan! and Vantaa Association Circle.

Tsempataan! By appointment

- Somali, Finnish / Sahan-seura ry, tel. 045 268 1100
- Russian, Finnish / Vantaan Venäläinen Klubi ry, tel. 041 497 8030

- Arabic, Finnish, English, French / Hakunila international organization ry, tel. 044 493 2093
- Somali, Finnish / Itä-Vantaan yhteisö ry, tel. 045 144 7821.

Vantaa's multilingual counseling at Myyrmäki Vantaa-info, as well as Employment and Integration Services. Check the service languages and contact information online at:

www.vantaa.fi/monikielinenneuvonta

Vantaan Järjestörinki ry
Simonkylä, Kansalaistoiminnan keskus Leinikki (Community Center Leinikki)

- Arabic, French, Finnish: Mon–Fri at 9:30–14:30, tel. 050 330 6927.
- Dari, Farsi, Finnish, English: Fri at 9:30–14:30, tel. 050 569 9095.
- Finnish, English: Mon–Fri at 9:30–14:30, tel. 050 329 7932.
- Finnish, Estonian, Ukrainian, Russian: Mon–Thurs at 9:30–14:30, tel. 0400 957 011.

Koivukylä citizens' house

- Dari, Farsi, English, Finnish: Mon–Thurs at 9:00–15:00, tel. 050 569 9095, tel. 0400 957 011, or tel. 043 827 0114.

Myyrmäki, Myyrmäkitalo

- Arabic, Somali, English, Finnish: Mon–Thurs at 9:30–14:30, tel. 0400 986011.
- Finnish, Estonian, Russian, Ukrainian: Tue, Wed at 9:30–14:30, tel. 0400 957 011.

Additional information on the services

Vantaa-info provides general advice and digital support. You can ask Vantaa-info about the digital support and services offered in Vantaa.

- tel +358 9 83911
- vantaa-info@vantaa.fi
- Opening hours of service points and chat: www.vantaa.fi/vantaa-info

Lectures and courses

Vantaa Adult Education Institute's media and IT courses and lectures on everyday digital issues online at: www.ilmonet.fi

Enter ry's digital-themed info sessions: www.entersenior.fi/tapahtumat

Familiarize yourself with the actors

Check out all the actors online at: www.vantaa.fi/digituki

We will help you use services and devices on your own. We will not attend to matters on your behalf and we will not take a stand on service contents. When required, we will guide you to the right place. Let's learn digi skills together.