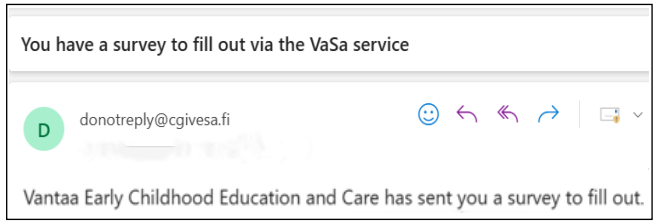
SURVEYS

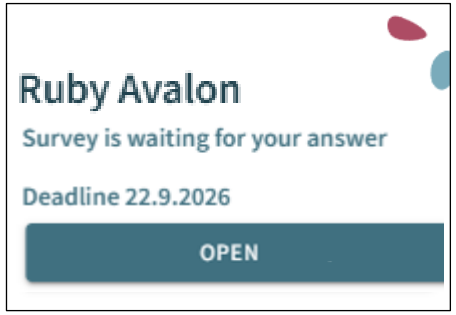
Guardians 11/2026

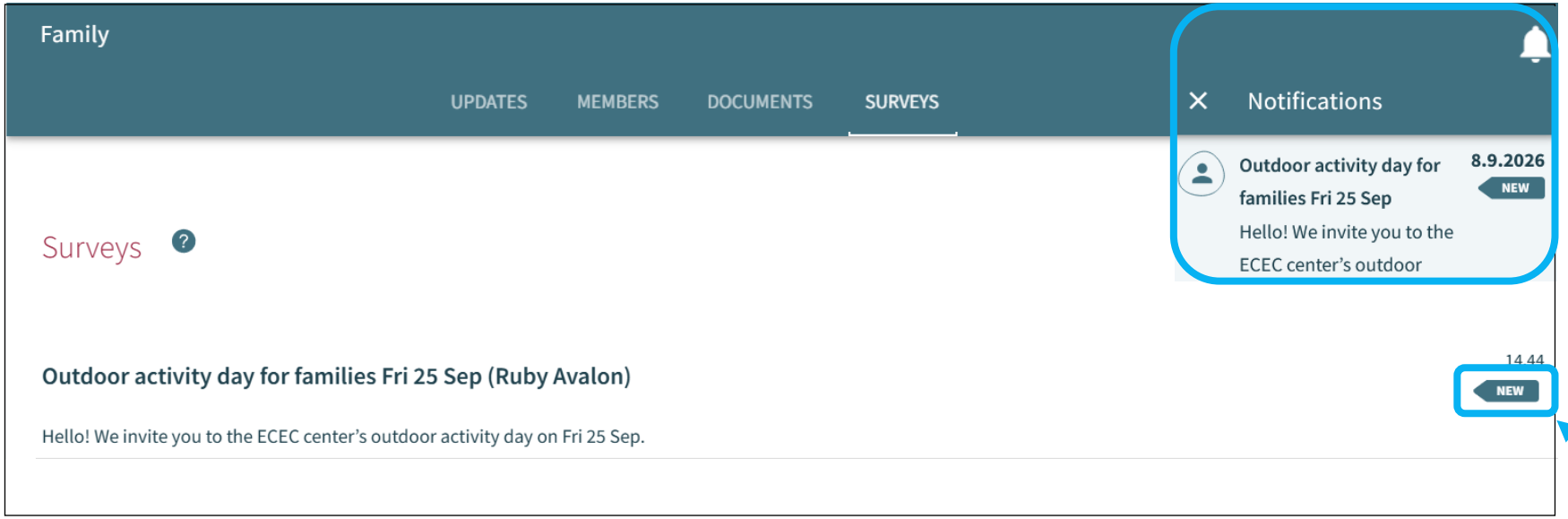
Notifications for received surveys

You receive an email notification when a survey is waiting for your answer.



You find a notification card on the ‘Updates’ tab of the ‘Family’ page. You must answer the survey by the deadline.



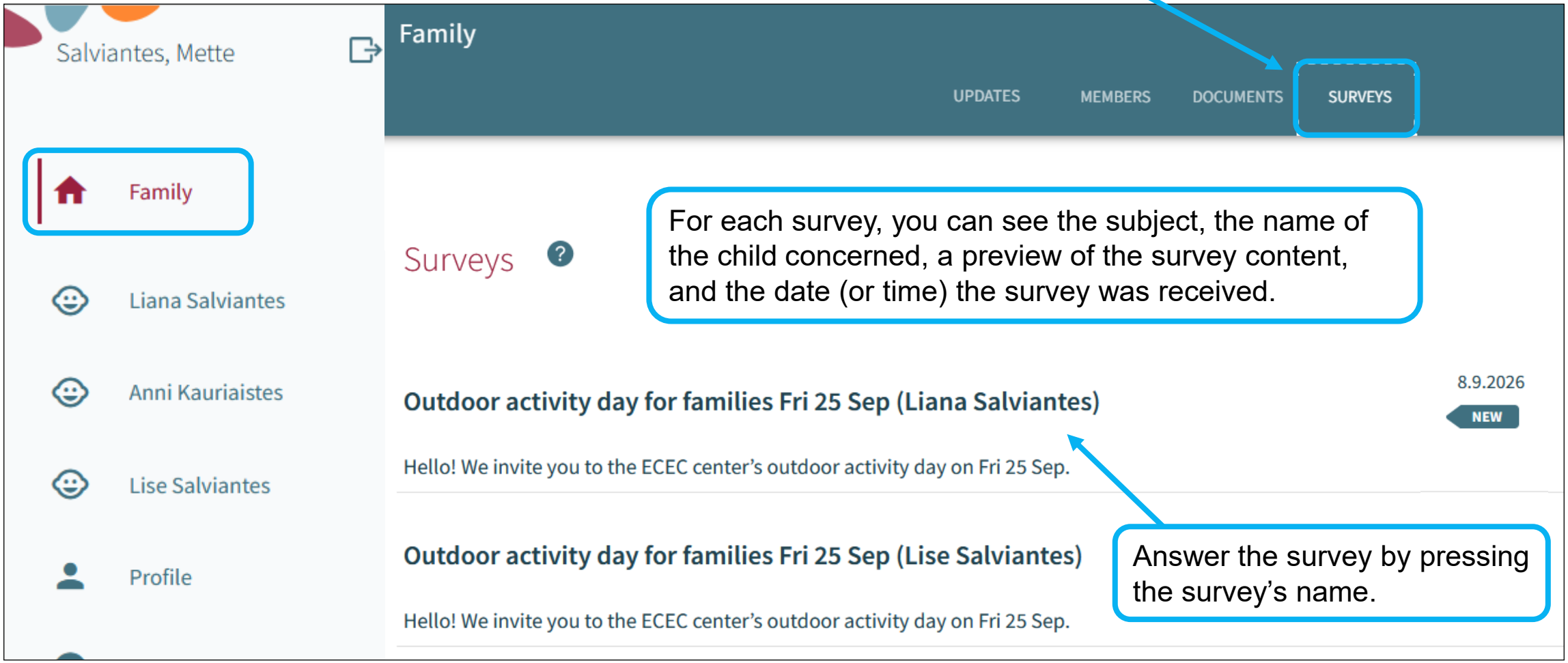


The bell icon shows a notification of a received survey and provides direct access to the survey.

Surveys that you have not yet opened are marked with a ‘New’ label.

’Surveys’ tab

You find surveys sent to you on the ‘Surveys’ tab of the ‘Family’ page, with the most recent survey listed first.



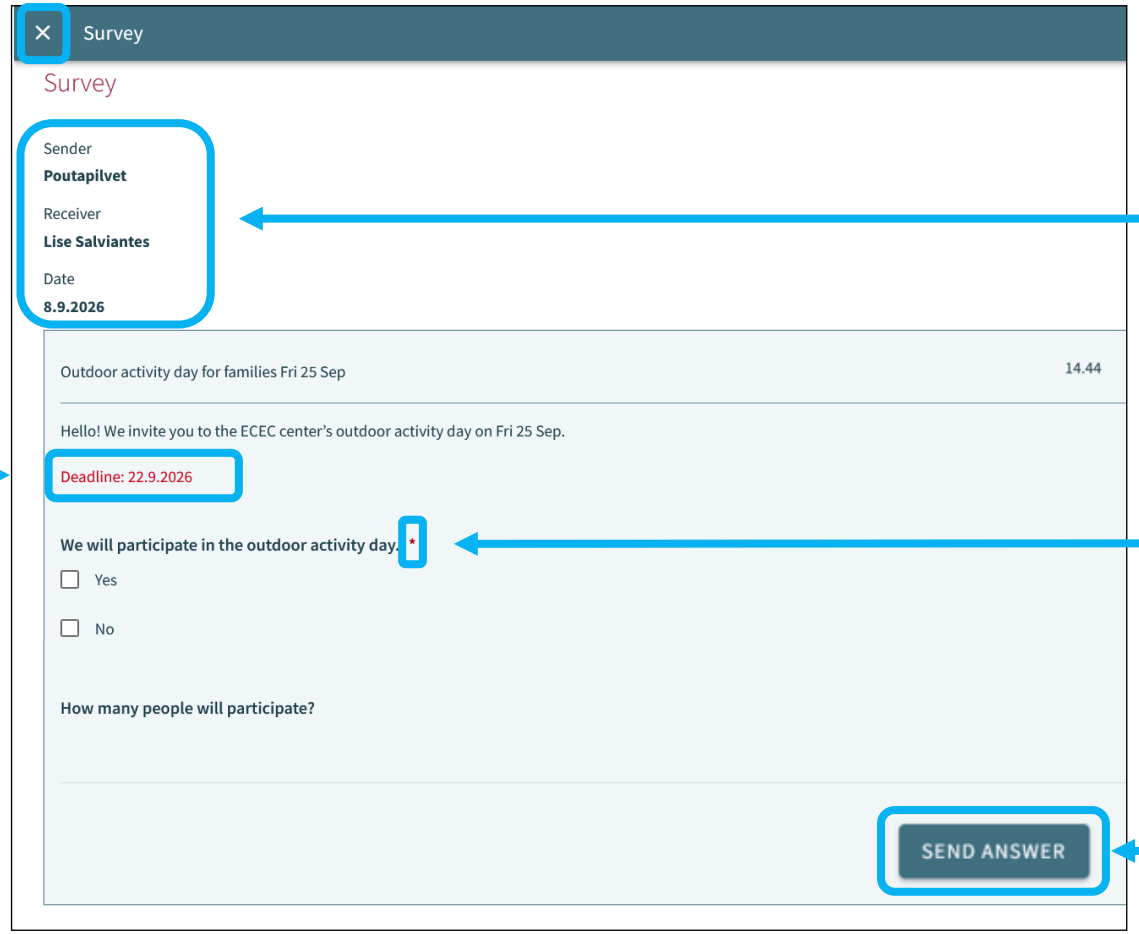
Answering the survey

You can exit the survey and return to answer the questions later.

All of the child's guardians can answer surveys concerning the child.

If a survey has a deadline, answer the survey by that date. After the deadline, you can open the survey, but you can no longer send or edit answers.

After the deadline, a professional can answer the survey on your behalf upon request.



At the top of the survey, you see:

- the name of the group or early childhood education and care centre that sent the survey,
- the name of the child to whom the survey relates, as well as
- the date when the survey was sent.

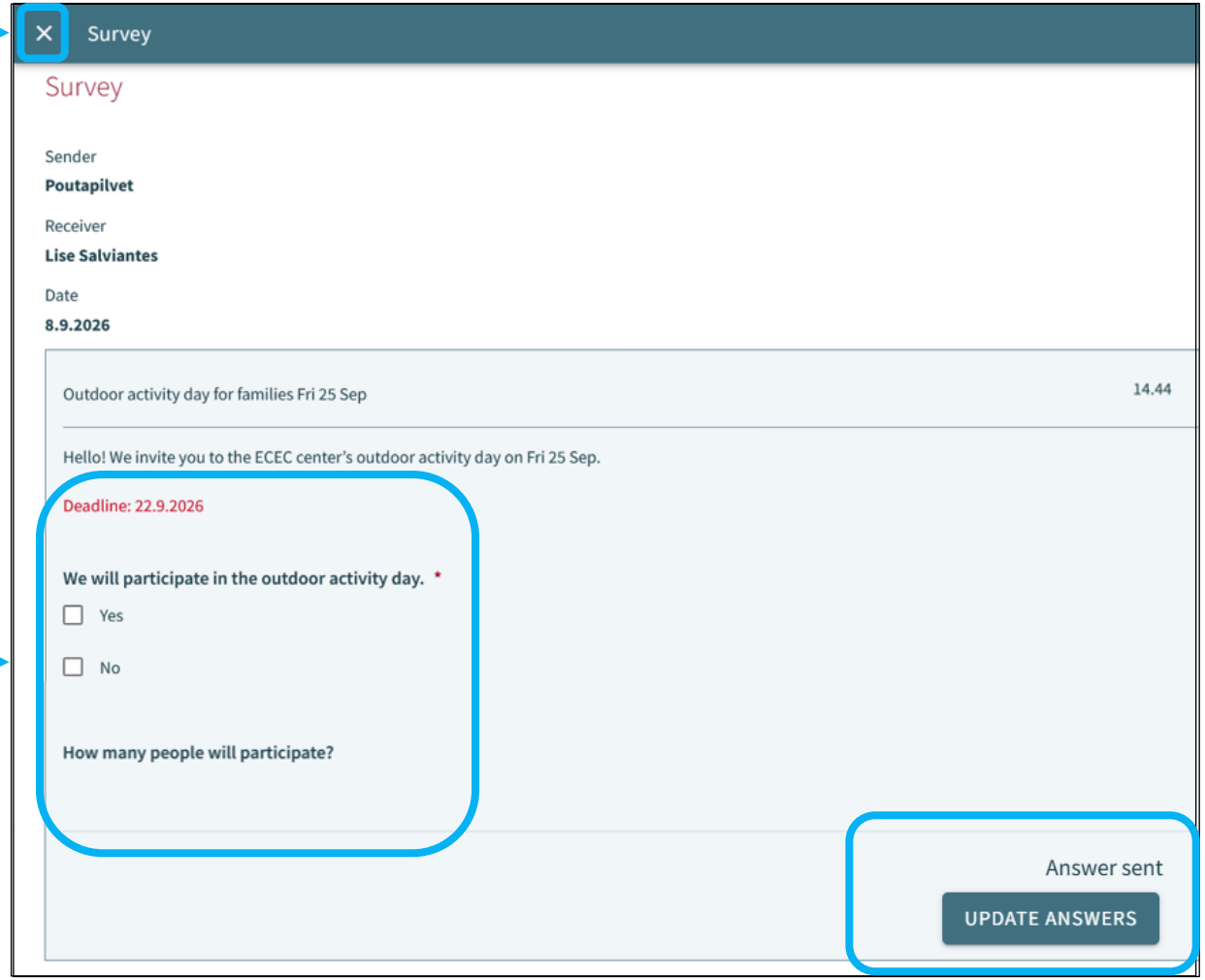
Answer at least the required questions. Required questions are marked with a red asterisk following the question.

Send your filled-out survey by pressing the 'Send answer' button.

Editing an answer

You can exit the survey and return to edit the answers later.

By opening a survey that has already been answered, you can view your previous answers and edit them until the deadline.



After the deadline, a professional can edit the answers on your behalf upon request.

Send your edited answers by pressing the 'Update answers' button.