

Have you recently moved to Finland?

Do you wish to have information on Vantaa's services?

We will help you, for instance, with the following issues:

- housing
- · work and studying
- hobbies
- services for families with children

Welcome to multilingual counseling!

- issues related to immigration
- filling out forms
- transacting with authorities: for example, Kela (The Social Insurance Institution of Finland), Digital and Population Data Services Agency, Tax Authority

Our service languages are: Finnish, Swedish, English, Estonian, Russian, Somali, Dari, Farsi, Arabic, Albanian, Ukrainian, and Italian. We will use the services of an interpreter, when required.

The service is free of charge.

vantaa.fi/monikielinenneuvonta





Multilingual guidance serves you:

- By phone: Tel. 09 839 50930 (Mon-Thurs 9:00-15:30 and Fri 10:00-15:30)
- Email: monikielinen.neuvonta@vantaa.fi
- In Tikkurila, Myyrmäki, and Helsinki.
- You can make an appointment with our guidance service in Vantaa. Make the appointment on the spot, by phone, or by email.

Service hours and languages in different service points

Tikkurila service point (Vernissakatu 1, 4th floor)

| Monday | Tuesday | Wednesday | Thursday 9.00-15.00 | Friday |
|---|---|---|--|---|
| 9.00-15.00 | 9.00-15.00 | 9.00-15.00 | | 10.00-15.00 |
| Dari Farsi Russian Estonian Swedish English Finnish | Dari Farsi Russian Ukrainian English Finnish | Albanian Somali Italian English Finnish | Arabic Russian Ukrainian English Finnish | Arabic Estonian Swedish English Finnish |

Myyrmäen Vantaa-info (Paalutori 3, Myyrmäkitalo)

| Monday | Tuesday | Wednesday | Thursday | Friday |
|---|--|---|---|---|
| 9.00-15.00 | 9.00-15.00 | 9.00-15.00 | 12.00-17.00 | 11.30-15.00 |
| Arabic Estonian Russian English Finnish | Albanian Somali Italian English Finnish | Dari Farsi Russian Ukrainian English Finnish | Dari Farsi Russian Estonian Swedish English Finnish | Albanian Somali Italian English Finnish |

International House Helsinki (Lintulahdenkuja 2 D, 2. kerros)

Tuesday and Wednesday, 9:00–16:00: Finnish, Estonian, Russian, English